

Terms of sales and delivery

PLACE OF ACTION AND VALUE

Place of fulfilment for all services and jurisdiction for this contract is Au/Hallertau Germany.

DELIVERY

All goods are delivered from Au i. d. Hallertau. The customer bears all costs for packaging and transportation. The shipping of the yeast is not insured and at the customers invoice and own risk. The packaging material will not be taken back.

Yeast that is shipped in amounts larger than 1 kg is a proven industrial yeast of excellent fermentation quality. It is a living material and therefore a perishable shipping good in the common sense.

For this reason the yeast is shipped by express in isolated packaging and / or cool boxes. For long distances the yeast is shipped by airmail. This kind of shipping and packaging is absolutely necessary due to the yeast being easily perishable and changeable.

The Hefebank Weihenstephan tries to ship only yeast with a high fermentation activity that is free of any beer spoilage micro organisms.

It is impossible to perform the whole production process of pressed yeast under absolutely sterile conditions. It can not be avoided that the yeast comes into contact with the usual water flora during the washing process and the air flora during the pressing process. The pressed yeast is therefore not of absolutely biological purity but of technical purity, which means it is free of beer spoilage microorganisms. To guarantee this purity every batch of yeast has to pass a comprehensive biological control.

Pure culture yeast can only be shipped in small volumes such as on cotton balls or in liquid form in aluminium bottles of 1/3 l.

The yeast has to be pitched into a wort immediately after receiving, Due to the fact that it loses its valuable properties quickly. In case this is not possible or the transport is unforeseen delayed the yeast can be damaged and become useless. If an immediate pitching is impossible, a storage in a refrigerator at 0° C is required.

Possible complaints have to be sent written to the sales person within 3 days after receiving the yeast. If the yeast is processed or treated a complaint is not possible. Yeast is a sensitive biological material and therefore it is accepted that there is limited chance to control such biological material, thus only a very limited liability can be taken. For this reason claims of all justified complaints are limited a free replacement. Further claims are out of question by any means.

PAYMENT

The Invoice is made out to the day of delivery. It is due within 10 days without cash discount.